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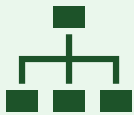
Efficiency Evaluation Annual Report to the Legislative Management Council

Office of the Legislative Fiscal Analyst and the
Governor's Office of Planning & Budget

In 2021, the Utah State Legislature enacted Utah Code 63J-1-904



Establishes a joint team from the Governor's Office of Planning and Budget (GOPB) and the Office of the Legislative Fiscal Analyst (LFA)



Directs the joint team to undertake efficiency improvement projects for state agency processes.



Why? Purpose of Efficiency Projects



Enhance the efficiency of agency operations

- Find and eliminate sources of waste
- Reduce errors



Increase the quality of services to Utahns



Methodology

- Transformational Operations and Performance (TOP)
- Continuous Improvement
- Inventory Management
- Theory of Constraints
- Thinking in Systems
- Six Sigma
- Lean



Most Recent Report: DABS

"The scope of this project is limited to listing and delisting of products and inventory management"

1

Improve inventory management by adopting industry best practices.

2

Create a structured listing and delisting process to ensure data-driven decision making.

3

Evaluate performance and life cycle of listed products to be more agile in addressing need and demand.



Rec. 1: Improve inventory management by adopting industry best practices.



Sub-recommendation #1a: Set up and fully utilize the forecasting and planning functionality of Microsoft Dynamics 365, likely hiring an outside consultant to assist.



Sub-recommendation #1b: Use calculated values much more extensively, rather than rough estimates or rules of thumb.



Sub-recommendation #1c: Not all items are of equal value, treat dissimilar items differently.

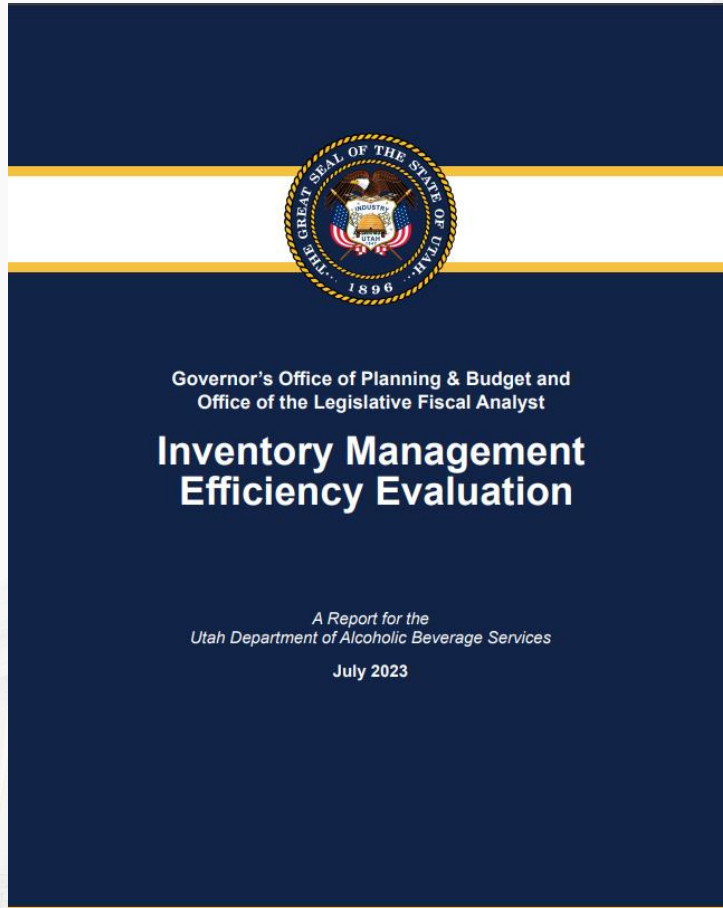


Sub-recommendation #1d: Avoid holding larger volumes of inventory than necessary



Sub-recommendation #1e: Extend the planning horizon further than is current practice.

Where to Find Our Reports



- <https://budget.utah.gov/products/performance/>
- <https://gopb.utah.gov/efficiency-evaluations/>



Soon-to-be-Released Efficiency Evaluations

Labor Commission Adjudication Division

- Scope: A start to finish review of the adjudication process, looking at both human processes as well as technology issues.
- Resolve disputes over worker's compensation appeals

Department of Government Operations/State Records Committee

- Scope: Review the SRC process from an appeal request through the administrative process of an appeals hearing to a decision.
- SRC hears appeals of records denials under GRAMA



Thank you



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